

TSP Name: Southern Star Central Gas Pipeline, Inc.

TSP: 007906233

Notice ID: 11060

Critical: Y

Notice Type Desc: Computer System Status Scheduling Alert

Notice Stat Desc: Initiate

Notice Eff Date Time: 2/9/2026 03:23 PM

Notice Eff End Date Time: None

Post Date Time: 2/9/2026 03:23 PM

Subject: Microsoft Email Service Issue - Marking some items as phishing and quarantined in Exchange Online

Notice Text

Microsoft is currently experiencing issues where some legitimate email messages may be marked as phishing and quarantined in Exchange Online. Some users attempting to send or receive Exchange Online email messages may be impacted due to an updated URL rule intending to identify more sophisticated spam and phishing email messages. Microsoft is working towards full remediation and will provide updates towards resolution.

Southern Star will continue to send emails during this time along with utilizing the ICE messaging system and phone calls. We apologize for any inconvenience this may cause.

If you notice any missing emails, please check the email system's quarantined section and contact us through phone or ICE if problems persist.

Schedulers' ICE handles listed here:

Angiy Mason - ICE IM: anmason

Kevin Reshaw - ICE IM: krenshaw

Kurt Stranhan - ICE IM: kstranathan

Kristen McIntire - ICE IM: kmcintire

Michael James - ICE IM: mijames

Easton Russelburg - ICE IM: erusselburg

Danielle Randolph - ICE IM: drandolph

Megan Hagan - ICE IM: mhagan

Amy Baker - ICE IM: baker12

Susan Morrison - ICE IM: smorrison1

For questions, please reach out to:

Scheduling Desk: 855-730-2926

Group Email: SSCNom@southernstar.com